

joyous

The
Leader Support for Joyous
Conversation Set



Leader support for Joyous

This conversation set features seven conversations that have been designed to uplift leader capability when responding to feedback. It incorporates five tools from our leader toolkit that leaders can adopt when approaching difficult conversations. It also measures how comfortable leaders feel when using Joyous.

The seven questions can be run during the first seven weeks of an organization's campaign. We recommend sending your regular Joyous questions on a Tuesday at 8.30 am and send questions to leaders on a Thursday at 8.30 am.

We also recommend that organizations set the visibility of conversations so that HR partners or relevant leads are the responders. This allows conversations to occur in a safe coaching space.

The seven conversations can also be sent to leaders who have been using Joyous for a while and who may need additional tools to help them respond to feedback.



Resources

I am comfortable having difficult conversations.



Watch **this simple approach** to a difficult conversation. What is your approach to handling a difficult conversation?

I often use active listening when talking to my team.



Watch **this approach** to active listening online. Can you share a recent example where you could have applied active listening?

I motivate my team with positive feedback.



Watch **this approach** to motivating people with positive feedback. What behaviors from your team align with the culture at ACME?

I focus on building relationships with my team.



Watch **this set** of relationship-building statements. Which of these statements could work for you?

I take the time to consider the impact of my feedback.



Watch **this video** on filtering your feedback. What is one tip you can adopt right now to improve your feedback?

Comfort

I feel comfortable responding to my team in Joyous.



Is there anything that would make you feel more comfortable?

I regularly respond to my team in Joyous.



What might help you to respond more regularly?



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